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## **Overview of Work Confirmation**

iSupplier Portal enables creation of Work Confirmation for a Service Agreement / Complex PO. Work Confirmation can be considered as a pre-receipt that allows the approvals before the actual Receipt creation.

Service Agreement / Complex PO schedules and pay items, it is *not possible to directly create a Receipt* and hence a Work Confirmation needs to be created by Supplier, Requester or Buyer, as advised by your business process or as per the applicability of Note A in the next chapter.

After Work Confirmation is approved through workflow, a Receipt will be created programmatically if the transaction period is open / not closed.

## Supplier Creation of Work Confirmation from iSupplier Portal

### NOTE

- Avoid creating Work Confirmation near the month end or on first working day of the month, as the GL & Inventory period may be closed / not yet opened and hence the resulting Receipt may get stuck in error.
- Wait till the transaction period of new month is opened, or if you want to proceed, follow up with the concerned team and get it approved quickly.

### Navigation: iSupplier Portal > Orders > Purchase Orders

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		Su	oplier Home	Orders	Shipments	Planning	Fina	ince	P	roduct
Purchase Order	rs Work Orders A	greements View Requ	ests Purchase Histor	y Work Confirmation:	s RFQ Deliverables					
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If the Order is fully approved, then the Order number will have a **blue link**. Click the **Order** Number. The details of the Order will be displayed.

From the Actions field, select Create Work Confirmation and click the Go button

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	Currency= AED							
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### In the View field, select All Pay Items and click the Go button

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							Requested/Delivered	Progress(%)
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### Select or mark the lines to process and Click Next

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The Work Confirmation number will be generated automatically. Select the **Period of Performance** for this Work Confirmation.

### Review the line details and click **Preview** button.

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### A Confirmation message will be displayed.



**Submit** the Work Confirmation for approval and follow up with the Approver, especially during the month end. After Approval, a Receipt will be created programmatically if the transaction period is open.

# View Work Confirmation Status from iSupplier Portal

## Navigation > iSupplier Portal > Orders > Work Confirmation

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	Supplie	er Home	Orders	Shipr	nents	Plannir	ıg	Finance		Product		Assessments	
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	View Last 25 Work Confi	rmations 🖌 Go	Advanced Searc	h									
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	Work Confirmation	Date 💌	Period From	Period To	PO Number 🔺	Currency	Ordered	Previo	us	Curre	ent	Total	Status
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0	139240	·		-			-			<u>.                                    </u>	0	45.13	Processed
0	134168					-					0	33.86	Processed

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Views	
View Work Confirmations To Approve V Go Advanced Search	
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Previous Current Total	

### Paste or enter the Work Confirmation number and click Go button

Work Confirmations	Export
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Match   All  Any	
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The Work Confirmation details will be displayed.

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## Update or Cancel Work Confirmation depending on Status

### **Possible Actions:**

Update Work Confirmations of status Draft or Rejected.

Cancel Work Confirmations of status Draft, Processing, Pending Approval, Error or Rejected.

### Navigation > iSupplier Portal > Orders > Work Confirmation

### Click Advanced Search button

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Select Work Confirm	nation: Update Can	ce <u>l</u>   🏠										
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Work Confirma	ation 🔺 Date 🔻	Period From	Period To	PO Number 🔺	Currency	Ordered	Previo Requested	us Delivered	Curre Requested	nt Delivered	Total Progress (%)	Status
Work Confirma	ation 🔺 Date 🕶	Period From	Period To	PO Number 🔺	Currency	Ordered	Previo Requested	us Delivered	Curre Requested	nt Delivered 0	Total Progress (%) 54.95	<b>Status</b> Processed
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Enter the Work Confirmation number and click Go

Select the Work Confirmation

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Purchase Orders Work Or	ders Agreements	View Request	s Purchase Histo	Work Confirm	ations RFQ	Deliverables
Orders: Work Confirmations > Work Confirmations						
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Click the **'Update'** or **'Cancel'** button as per your need.

Process Further as per your need. Ensure the Date is current month if you want to Update and Resubmit.

# Troubleshooting

If the Work Confirmation is stuck in 'Processing Error', inform the Buyers to run the program: **ADERP - Cancel Work Confirmation** 

And then you may create a new WC.